



GENERAL BALLOON FLIGHT INFORMATION

- Patrons must report to the Balloon Ride Tent **with their balloon ride confirmation and photo ID** to confirm their flight **no later than 5:45 a.m. for an AM flight or 5:15 p.m. for a PM flight**. Please note, checking in later than the above times may result in the loss of your ride and forfeiture of any monies paid, so please be on time!
- Should you need to cancel your flight for any reason, you may do so without penalty no later than 2 weeks in advance by calling 1-800-HOT-AIR-9. After that, your fare will not be refunded.
- If a flight is cancelled due to weather, you may reschedule your ride for another ascension during the festival, schedule a flight with a pilot outside of the festival or receive a full balloon ride refund.
- Flights last approximately 20-45 min. depending on flight conditions and pilot discretion.
- The entire excursion may last anywhere between 2-3 hours. This includes pre-flight preparation, flight time, post-flight celebration and return to festival. The pilot will drive patrons back to the festival.
- Hot air balloons typically fly at approximately 1000 feet.
- For safety reasons, you may not bring infants or small children (children need to be able to see over the basket - basket size is approx. up to the average adult's waist or 44").
- It is recommended that you wear loose, comfortable clothing and low-heeled shoes for boarding and disembarking. Please no open-toed shoes or sandals. **Sneakers are strongly encouraged.**
- Cameras are highly recommended to capture this unique experience!
- Please visit www.balloonfestival.com for more balloon flight information.